

IMPORTANT NOTICE TO POLICYHOLDERS OF SANTA FE AUTO INSURANCE COMPANY

CANCELLATION OF INSURANCE POLICIES

You are receiving this notice because you are a current or former policyholder of Santa Fe Auto Insurance Company (“Santa Fe”). Your automobile insurance policy with Santa Fe is being canceled no later than May 5, 2013. This notice provides important information regarding the cancellation of policies, and the handling and payment of claims.

Liquidation Order

On April 5, 2013, Santa Fe was placed in liquidation. The Receivership Court entered an *Order Appointing Liquidator and Permanent Injunction* (the “Liquidation Order”) appointing the Commissioner of Insurance for the State of Texas (“Commissioner”) as Liquidator of Santa Fe. The Liquidator appointed Cantilo & Bennett, L.L.P. as the Special Deputy Receiver (“SDR”).

Cancellation of policies

If you have a policy issued by Santa Fe, you will have to obtain replacement insurance because your Santa Fe policy will be canceled on the earliest of the following dates:

1. May 5, 2013;
2. The date of expiration of the policy coverage; or
3. The date you replace the insurance coverage or otherwise terminate the policy.

Claims

The Texas Property and Casualty Insurance Guaranty Association (“TPCIGA”) is responsible for paying “covered claims” for policyholders in Texas. If you are a Texas policyholder with a pending claim on a Santa Fe policy, TPCIGA will attempt to contact you within the next six (6) weeks. You may contact TPCIGA at:

Phone: (512) 345-9335 or (800) 856-0298
E-mail: info@tpciga.org
Mail: 9120 Burnet Road, Austin, Texas 78758-5204
Web site: <http://www.tpciga.org>

If you are a policyholder in Arizona, Arkansas, Georgia, Nevada, New Mexico, Oklahoma, or Utah, and you have a claim pending on a Santa Fe policy, the property and casualty insurance guaranty association for the appropriate state will contact you. Contact information for your state’s guaranty fund is available at the National Conference of Insurance Guaranty Funds web site at: <http://ncigf.org/public/guarantyfunds>.

If you have a new claim, please file your claim with the SDR claim staff at P.O. Box 801809, Dallas, Texas 75380-1809. Your claim will be forwarded to the relevant state property and casualty insurance guaranty association. Should you have any questions regarding filing a new claim against Santa Fe, please call 1-888-365-4201. Additional information regarding the cancellation of Santa Fe policies and other receivership matters is available on the SDR’s web site at: <http://www.santafesdr.com/index.htm>.